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Cargo Clearance Authority (CCA)

Integrated Process Team (IPT)





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Purpose

- ***Summarize the results of the Frustrated Freight study at Dover AFB and Distribution Depot Susquehanna, Pennsylvania (DDSP)***
- ***Obtain DSG concurrence to realign the current CCA IPT***





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Background

- **Problem statement: significant amount of cargo entering ports is not cleared for air shipment**
- **Impact: significant frustrated cargo and delayed cargo processing**
- **Assertions and contributing factors**
 - **ACA process not in synch with depot requirements to move stock or port hold time standards**
 - **Too much low priority cargo in air sustainment system**
 - **Widely variant Service challenge criteria**
 - **Not all shipments go through FACTS**
 - **Don't have simple, standardized challenge/auto divert rules**





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Issues

- **CCP frustrated freight observed ~2% of shipments**
 - **Cause is documentation related**
 - **Majority (51%) from NIB/NISH* vendors**
- **APOE frustrated freight excluding 'No Hits' observed at ~4%**
 - **Cause is documentation related**
 - **Largest single contributor (45%) hazmat documentation**
 - **~63% were from DoD depots**
- **APOE 'No-Hit' frustrated freight observed at ~14%**
 - **Multiple causes - not necessarily process or system Issue**
 - **Substantial GPC contribution likely**
 - **Majority government 'No-Hits' (51%) from DDSP (includes CCP)**
 - **DLA is the largest shipper (~51%) to APOEs**
 - **Only ~10% DLA shipments classified 'No-Hits' ... less than 16% avg**
 - **DLA has lowest percentage of 'No-Hits' relative to their shipments than any other DoD shipper**

* National Institute for the Blind/National Institute for the Severely Handicapped



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Recommendation

- ***Disband IPT...assign following as OCRs:***
 - ***CCP frustrated freight***
 - ***OSD, BTA and DLA to work with NIB/NISH to resolve***
 - ***APOE frustrated freight (excluding 'No Hits')***
 - ***DLA to work with DDC and AMC to resolve***
 - ***APOE 'No Hit' frustrated freight***
 - ***Assign 'Air Clearance' process responsibility to TRANSCOM***
 - ***Coordinate with Service/Agency shareholders***
 - ***Identify/resolve functional and system issues***
 - ***OSD Frustrated Freight IPT continue research on impact of GPCs...***





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Questions?





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Backup

- **DSG Air Clearance IPT**
 - **Seeks validation / solutions to root cause of frustrated freight**
 - **Seeks improvement to this process**
- **OSD Frustrated Freight IPT**
 - **Seeks to identify the root causes**
- **AMC Frustrated Cargo Lean Event(s)**
 - **Seeks process improvement of resolving frustrated cargo after-the-fact**
- **GSA Frustrated Freight Study**
 - **Seeks to identify the root causes**

Joined Forces with BTA for Study

